

# Product Liability Terms

The following issues pertaining to wheels and castors must be taken into account when determining the manufacturer's liability for its products. It is laid down in the Product Liability Act that the manufacturer shall be released from its liability if the factors mentioned below are not taken into consideration.

## 1. Product information and intended use

The products referred to herein denote exchangeable components that can be mounted on appliances, furniture, means of transport and other comparable products so as to move them from one place to another. The terms laid down herein shall concern products used in manually movable appliances the speed of which does not exceed 4 km/h and which are not in continuous motion. The products can be divided into the following categories according to their use:

- Interior decoration: chairs and other furniture
- Shops, offices, nursing: shopping carts, office furniture, hospital furniture and equipment, e.g. hospital beds
- Industry: means of transport for light, medium and heavy loads

The proper use of the product shall also include the right attachment:

- 1.1. The product shall be attached to the appliance permanently through all of its fixing points.
  - 1.2. The fixing points of the appliance shall be sufficiently robust for this purpose.
  - 1.3. Mounting must not detract from the operation of the product or change its form.
  - 1.4. Swivel castors must be mounted in such a way that the turning axle is in the vertical position.
  - 1.5. Fixed castors must be mounted in such a way that their axles are aligned straight.
  - 1.6. The swivel castors used in the appliance must be of the same type. If fixed castors are also mounted to the appliance, only the castor type recommended by the manufacturer must be used.
- If the products are to be used in corrosive conditions, humid places, outdoors or close to the sea, products specifically designed for such use must be employed
  - Please note that the capacity may be considerably weaker if the castor is used in temperatures outside the normal indoor range. We recommend using special products in special circumstances.
  - The wheel, fork, brake unit, attachments and other parts together make up a functioning whole. The manufacturer's responsibility is solely limited to original parts and the wholes formed by these.
  - Selecting the products requires sufficient knowledge of load types and their scope.

The liability of the manufacturer or producer of a component shall be exempted if it proves that the defect which caused the injury or damage is attributable to the design of the product into which the component has been incorporated or to the instructions given by the product manufacturer. Liability for damage shall also be exempted if the manufacturer can show that it is probable that the defect which caused the injury or damage did not exist at the time of the product being put into circulation.

## 2. Misuse

Misuse refers to situations where the products are used for purposes other than those specifically indicated. Cases of this kind include:

- 2.1. The products are used in applications that subject them to excessively high loads.
- 2.2. The products are used on unsuitable or uneven surfaces.
- 2.3. The products are used at too high or low temperatures.
- 2.4. An appliance with locked-up wheels is moved by force.
- 2.5. Brakes are used to stop a moving load
- 2.6. The products are subjected to particularly aggressive agents.
- 2.7. The products are subjected to unsuitable loads in the form of vibration or shocks.
- 2.8. Foreign substances enter the running surface.
- 2.9. Wheeled appliances are moved at too high a speed.
- 2.10. Changes of a kind not approved by the manufacturer have been made to the product.

The manufacturer shall not compensate for damage caused by the products in the event of misuse.

## 3. Product information

In cases where our material does not provide any detailed product specifications, product and component requirements must be agreed upon with the manufacturer. ISO and CEN standards provide the necessary guidelines for this.

## 4. Servicing and maintenance

Products must be serviced at regular intervals to ensure their functionality and long operating life, taking into account the environment in which they are used. This is done by greasing their bearings and tightening all loose components and fixing parts, for example. Only detergents that do not contain any adverse particles or cause corrosion must be used. In the case of malfunction, the products or their components must be serviced or changed without delay.

## 5. Duty to inform and advise

To comply with the duty to inform and advise laid down in the Product Liability Act, the following materials are available: catalogues and product leaflets containing product information and user instructions, websites and support offered by our sales staff. To ensure the correct operation of the products, all retailers must take into account the details given in this product release (points 1-6) and the information that they have obtained from users. They shall consult the manufacturer, where necessary, and provide the user with the information that they may have obtained from the manufacturer.

## 6. Product dimensions and drawings

We reserve the right to make changes.